

Lewis Center for Educational Research

BP 1312.1: COMMUNITY RELATIONS COMPLAINTS CONCERNING LEWIS CENTER PERSONNEL

Adopted: June 5, 2003

Revised: September 12, 2022

The Lewis Center for Educational Research (LCER) Board of Directors (Board) places trust in its employees and desires to support their actions in such a manner that employees are freed from unwarranted, spiteful or negative criticism and complaints.

The President/ CEO shall adhere to established guidelines, which will permit the public to lodge criticism against staff members, assure a complete investigation and protect the rights of the staff members and the LCER.

Complaints against an employee initially made to a Board member or at a Board meeting will be referred to the President/CEO for appropriate consideration and action according to administrative guidelines.

LCER employees who are sued as a consequence of performing their assigned duties shall be provided full legal service unless they have violated LCER policy, regulation or instructions, or violation of state or federal law.

When public complaints involve accusations of child abuse by LCER employee, the provisions of this policy and regulation shall be implemented only after having completed the child abuse reporting requirements specified by law.